



Peel Volunteer
Resource Centre

ANNUAL GENERAL REPORT

2020/2021





OUR MISSION

Dedicated to building, promoting and strengthening the value of volunteering in our community.

OUR VISION

To provide sustainable relevant volunteering services to meet the ever changing needs of the community.

To maintain excellence by providing personalised connections between volunteers and agencies.

Be identified as a vibrant and visual hub for volunteering that values contributions, inclusiveness and respect.



OUR BOARD

Our dedicated Board of Management who have provided strategic direction to Peel Volunteer Resource Centre throughout the year and our thanks go to:

Chairperson:	Errol Baker	Individual Member	
Vice Chairperson:	Aaron Spice	APM	
Treasurer:	Albert Rodgers	WestAus Crisis & Welfare Service	
Secretary:	Delys Griffin	Resigned (Aug 21)	
Committee Members:	Megan Reynolds	Foodbank	
	Jo Fraser	Waroona Community Resource Centre	
	Donna Duxbury	Fairbridge	
	Kay Williams	Peel Health Campus	



	Lisa Gardiner	City of Mandurah - Seniors	
	Francis Cain	Resigned (Jan 2021)	

OUR STAFF

Manager	Vicki Pollard		
Co-ordinator - Peel	Meg Turner	(Redundant June 2021)	
Co-ordinator - Rockingham	Erica Thomas		
Administration Assistant Rockingham	Debra Armstrong		
Volunteer Staff	Jen Thomson		
	Cheryl Wellington		
	Leta Harris		
	Julie Hogan		



	Nicole Blackwell		
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AGM MINUTES 2020

Annual General Meeting
10.00am Wednesday 21st October 2020
Mandurah Lotteries House; 7 Anzac Place MANDURAH WA
6210

MINUTES

- Meeting Opened:** 10.00am
- Present:** As per the attendance register - 26 attendees.
- Apologies:** Ms Tina Williams CEO Volunteering WA, Lisa Gardiner Mandurah Seniors & Community Centre, Shannon Finey St John Ambulance, Keith Stockins, Uniting Outreach, Laurette le Cras Bethanie, Scott Ellery Salvation Army Mandurah, Erica Thomas RVC, Kerry Kenny Baptistcare, Janet Fremantle Shire of Murray Library, Albert Rodgers WestAus Crisis & Welfare, Claire Cavanagh Mandurah Historical Society, Mr David Templeman MLA, Mrs Jan McGlinn Seniors Recreation Council.
- Minutes of Previous Annual General Meeting:** 16th October 2019
 Moved: Errol Baker Seconded: Carol Carter

5. Conflict of Interest Register tabled:

Delys Griffin	Working as a casual staff Member at PVRC	Yes	16-Sep-19	Awareness and Board member will leave the meeting or not partake in decision/discussion pertaining to staffing
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- Chairperson's Report:** presented by Errol Baker
- Manager's Report:** presented by Vicki Pollard
- Auditor's Report presented by the Manager on behalf of the Treasurer:** I have examined both the Audit Review and the Management Review Letter prepared by Lance Hall at Moroney & Associates. I am in complete agreement with both these documents. Additionally, the recommendations made in the Management Review Letter have already been implemented.



I therefore propose that the Audit Report and any associated financials be accepted as a true and accurate representation of PVRC's financial position for the period 1 July 2019 - 30 June 2020 and ask that these be tabled by the Manager, Vicki Pollard.

Albert Rodgers - Treasurer PVRC

Moved: Aaron Spice Seconded: Jo Fraser

9. **Returning Officer:** Tina Pearce - The Compassionate Friends

10. **Election of Board 2nd year of their term.**

Errol Baker (Individual Member)- Chairperson

Aaron Spice (APM) - Vice-Chairperson

Delys Griffin (Individual Member)- Secretary

Albert Rodgers (WestAus Crisis & Welfare)- Treasurer

Jo Fraser (Waroona CRC) - Committee Member

Frances Cain (CAB Mandurah) - Committee Member

Nominations for the Board

Lisa Gardiner (City of Mandurah Seniors)- Committee Member

Kay Williams (Peel Health Campus) - Committee Member

Donna Duxbury (Fairbridge) - Committee Member

Megan Reynolds (Foodbank) - Committee Member Taken from the floor (subject to relevant checks completed)

Moved: Tina Pearce

Seconded: Errol Baker

11. **Appointment of Auditor:** Moroney & Associates

Moved: Errol Baker

Seconded: Francis Cain

12.. **General Business:**

Carol Carter (K9 Rescue) Thanked PVRC on their assistance in recruiting volunteers for K9 and all the other VIO's in the Peel and their ongoing support of K9.

Robyn Clark MLA (Murray /Wellington) Advised the meeting as a reminder to apply for Lotterywest Grants which are still in COVID-19 / Emergency Relief purposes only and if VIO's need assistance to go to their local council or shire.

13. **Meeting Closed:** 10.16am



CHAIRPERSONS REPORT

We were told It is unconstitutional we've been doing it wrong, or so they say
We've been getting the same for twenty-five years, now they change the way they pay

They said your funding will change and we need to suck it up
And it's been very stressful and costly we are getting there, but
I think that the way we have to apply for our funding is wrong

They have added another layer so applying makes the process confusing and long
Without the support of the city and state government we would have struggled to survive

But with Vicki's tenacity, our volunteers and the boards knowledge and drive
We need to keep going, look to the future move forward, it's all we can do
The things that need to be done, will mean much more work for a hard working few
Our key performance indicators say we are moving towards online contact
I'm not sure how this will work for our seniors and those without computers this is a fact

We have taken this into consideration and realise that as challenging as this may be
It's the way it is so where we go, how we do it and with who we will see

All is not lost, we are securing our future and moving on

Hopefully all the stress and the worry will be gone

So, until someone thinks of another challenge to throw our way

We will keep supporting volunteers and our members day by day.

Errol Baker, PVRC Chairperson



MANAGER'S REPORT

Well, another year has passed, and the years seem to be passing quicker and quicker. To say this year has been a roller coaster is an understatement. I took 5 weeks long service leave in July, so the year was off to a good start for me.

We again were impacted by COVID-19 all staff and volunteers of PVRC and RVC had to complete the COVID safe training prior to returning to the office. Volunteering participation rates have fallen Australia wide with many people reconsidering returning to their previous roles and new potential volunteers hesitant to engage, this is reflected in the reduced numbers of referrals down by 331 from the previous year that is a 29% decrease, this is reflected of time that we have been closed throughout the year. New data suggests that volunteering has been impacted harder by COVID-19 than paid work. An estimated 2.3 million less Australians volunteered in April 2021 than in late 2019. The total number of hours volunteering is estimated to have fallen by around 293 million hours over a 12-month period since COVID-19. Ref Volunteer Australia. During COVID-19, two-thirds of volunteers stopped working and a recent study highlights that social purpose organisations continue to lose one in four volunteers due to illness or caring responsibilities. Even though our referrals have decreased our work with member organisations has increased by 388 that's about 15% increase reflecting the needs of our members to recruit more volunteers. During the COVID-19 lock down we were extremely busy Meg and I continued working through to assist with the community volunteering program with Mr Kirkup. The City of Mandurah were very generous with their continuing support by deploying Sandy a city employee to work in the centre 3 days a week, this was a huge success as Sandy learnt a lot about what happens within PVRC and the wider community and this is information she can take back to her role at the City and share with her colleagues and the best outcome is Sandy found a volunteer role with the Pinjarra Bowling club that she absolutely loves.

Funding seems to be the ongoing saga that we deal with monthly which I hear from many other funded Not for Profits. We are continuing in discussions with the Department of Communities with a resultant contract extension until June 2022 once again, this leaves us with a service in demand with funding levels that are not sustainable. The Volunteer Management Activity funded by the Department of Social Services advised that we will not be refunded due to Constitutional reasons. Volunteering WA would be funded and have the option to partner with the regional services that are already operational this included PVRC. We now have a 6-month contract with VWA to provide the Volunteer Management Activity until December 2021 with no guarantees from this date on.



This uncertainty of funding resulted in PVRC having to reduce staffing and we said a farewell in June 2021, to Meg Turner our Centre Coordinator who had been with us for 7 years this is a loss to PVRC and a direct impact of unsustainable funding models. I'd like to thank Meg for her years of service to Peel Volunteer Resource Centre, Rockingham Volunteer Centre and to our member organisations.

We commenced outreach in September 2020 on a monthly basis in Waroona and Pinjarra at the Community Resource Centres, up take of the service was slow and the decision was made in March that we couldn't justify the continued outreach and we would look to service the region online and if required, attend any appointments.

This year PVRC auspiced a start-up group Local Friends this group was founded by Dr Sheila Twine. This program is designed for volunteers to visit older residents on a regular basis, for a chat, cuppa or game of scrabble – following the interest of the older person. Two pilot programs were run in Greenfields and Erskine/Halls Head. Introductions would come from local doctors and senior's groups who are concerned that patients and members are dropping out of society and becoming isolated. We worked with the steering committee to ensure there was a strong volunteer management plan and the governance of the group was strong. In June 2021 the group became incorporated and able to stand alone. We will continue to support Local Friends Inc. with the ongoing recruitment and resources necessary.

I attended my first Volunteer Community Reference Group meeting in August 2020. The purpose of the Volunteering Community Reference Group is to provide a direct voice on volunteering issues from the sector to government. The Volunteering Community Reference Group will provide the Hon. Minister with non-binding advice and information on trends and issues impacting the sector and feedback on the implementation of the State Volunteering Strategy. This is a great opportunity for me and PVRC to be seen as a leader in the Volunteering sector.



Our wonderful volunteers need to be mentioned: Jen, Cheryl, Leta, Nicole, and Julie.

Thank you, we appreciate your dedication and support.



2020 Alcoa Peel Volunteer of the Year Awards

Again, this year saw a change of venue for the 14th Annual Awards, returning to a breakfast time slot at Mandurah Offshore Fishing and Sailing Club. Thank you to Mr David Templeman MLA Member for Mandurah who was our MC for the day. We do appreciate all the support and your time that you give to us at PVRC and to these awards and the community. Also, a special mention to Mr Zak Kirkup MLA, Mrs Robyn Clark MLA, Mayor Rhys Williams and Cr Jenny Green from the City of Mandurah, Waroona Shire Deputy President Naomi Purcell, Murray Shire President David Bolt, Cr Brad Cardilini from the Shire of Murray and Tom Duxbury from Alcoa Australia our major sponsors of this event whose ongoing support of these awards is to be commended.

The Peel Volunteer of the Year Award supported by the City of Mandurah was won by **Mr Reg Lambert**; Reg works hard to ensure the homeless around Mandurah have a friend and has been since 1983. He ensures they are accounted for. He regularly checks in and gives us a heads up if there is anything, we need to be mindful of. Reg is 95 years old and dedicates his time taking care of the homeless, specifically around their wellbeing and mental health. Reg founded non-profit volunteer group Peel Connect, which conducts night patrols helping people sleeping rough on local streets by providing care packages. Reg has previous stated non-profit and volunteer groups were the key to helping those suffering.



In February 2018 Reg moved to Mullewa to work in an addiction and rehabilitation centre, however, has recently returned to Mandurah and continues his work with the homeless. Reg is a former Christian pastor and feels this is his opportunity to give something back to his community.

On one night out, he recalls a man he was trying to help ask him for a hug. "I gave him a hug. He said, 'That's the first hug I've had in 44 years.'"

Mr Lambert said he continues to dedicate his time to helping others, in ode to his late wife, Bet.



The Peel Youth Volunteer of the Year supported by the Shire of Murray was won **Ms Elayne Wilson**; Elayne has generously volunteered her time to K9 Dog Rescue for over three years, since June of 2017. During this period, her efforts and contributions have broadened considerably from her original role as dog handler.



She now shares her considerable knowledge of dog handling to new recruits to ensure the safety of volunteers and dogs alike. Her intuition and assessment of the new dogs coming into our kennels ensures she can impart vital information to their handlers with regards to safely approaching, feeding, and exercising fearful dogs. She has taken on the responsibility of vet visits, transporting multiple dogs at one time for their medical treatments and assessments for suitability to be rehomed with other animals. She also assists with administrations and liaison with prospective new owners, the rangers, and local pounds.

Elayne also assists in managing and creating content for our social media Facebook page. She discusses information about the dogs in our kennels with our kennel manager, trainer and coordinator and writes descriptions of our dogs to post onto the Facebook page. This enables dogs to be matched with owners and find their forever homes. When the Covid-19 pandemic first began, earlier in the year, many of our volunteers self-isolated until restrictions were eased. Elayne stood up to the challenge of continuing to support our organisation and was coming in to K9 6 days a week, walking dogs outside of office hours and assisting our office manager.

Elayne is currently studying Animal Health & Wildlife Conservation at Murdoch University, has a part-time job at our local dog pound, is an emergency Foster Carer for K9, has her own dog to care for and still volunteers 4 to 5 times per week at k9 Dog Rescue.

The Peel Community Group of the Year supported by the Shire of Waroona. This was won by **Peel Connect**; Peel Connect was established in (2016) and the Mentoring, Advocacy, Counselling and Support Program (MACS) in 2019 and since then it has grown significantly. Peel Connect provides mentoring to those experiencing homelessness and a fee-free counselling service to those limited by finances. Peel Connect counsellors and mentors work with disadvantaged people to relieve distress, illness, homelessness, poverty and helplessness and help to improve the quality of life. There is also the Night Carers who go out on the streets at night, who talk to rough sleepers who may be provided referrals or advice as to how Peel Connect's services would be beneficial.

Peel Connect also help with those that need to do their mutual obligations for Centrelink by sewing environmentally conscious shopping bags.



A key issue faced by people experiencing homelessness is social isolation and marginalisation in a community struggling to address this issue and not knowing how to help, the team of mentors at Peel Connect make contact and establish connection in order to build a trusting relationship that fosters positive changes in lifestyle.



This might include advocacy to apply for housing, transport, and accompaniment to medical appointments, connecting a phone service, attend court, printing and receiving of emails and many other tasks as needed by their clients.

Peel Connect have provided suicide interventions and helped people with complex mental issues within the Peel Region. They also connect with people that are homeless by talking to them, they have acknowledgment of their existence. The Mentors at Peel Connect provide a safe place for the sharing of stories of disadvantage and struggle, highlighting the resilience of the human spirit. Not only does Peel Connect help the vulnerable and homeless within the Peel Region feel connected, their volunteer mentors and counsellors also benefit by giving them a purpose and a sense of a community. They also give Students studying Cert III & Cert IV in Community Services opportunity to do their placements which are a requirement for their studies.

National Volunteer Week 2021



This year we had the fabulous opportunity to partner with Lakelands Shopping Centre to hold a Volunteer and Community expo. This event celebrated our local community, the organisations working within it and all the volunteers within our community. Organisations promoted their services, advertised and recruited their volunteering roles. There was some great entertainment from the Persian Dance group and live music from Victoria, Alex and Dee, children’s activities and volunteering highlights

Feedback “I wanted to say a sincere thank you for organising such a wonderful expo! I had a lovely day enjoying the vibrant atmosphere and music but most importantly I was able to speak to many local people about volunteering with us. I have just had a look and I have received an application from one of them already! The expo was a fantastic way for our organisation to get the word out and the best expo I have attended in terms of interest in our program. Especially at this time, when volunteers are in short supply, this was such a worthwhile event – thank you!” Karen Ed Connect





Training & Development

We have supported 137 Volunteer Managers through our 9 training / workshops as listed below and 135 Volunteer Involving Organisations (VIO's).

- Leadership Skills for Supervisors
- Writing Winning Grants x 2
- Volunteer Managers Network Meeting
- Key Issues of Volunteer Management
- Qualitative v's Quantitative reporting
- Writing Volunteer Management Plans
- Governance
- Supporting teams to return to work, and volunteering

Rockingham Volunteer Centre

Erica and Deb continue to do a fantastic job in RVC and new 2-year contract has been signed for the ongoing coordination of the centre. Erica has been delivering Steps to Volunteering and attending events as requested by the city, like the Seniors Expo to advertise the centre and engage with the community to raise awareness of the benefits of volunteering.

RVC referred 435 clients and had 1089 expressions of interest and assisted 72 member organisations. RVC currently has 55 members. This service continues to grow, and value add to the City of Rockingham's Volunteering Strategy.

RYDE Mandurah

PVRC continues to partner with the City of Mandurah and 25 local youth service providers to deliver the Regional Youth Driver Education program (RYDE). We currently have 8 mentors and we are still actively recruiting; we did lose a few mentors during COVID 19. The PVRC vehicle was still being utilised within the program, while an automatic vehicle was sourced. David Lloyd a mentor with the RYDE program has been very busy raising funds to purchase a new vehicle, David should be commended on all his hard work raising all the required funds, that in July 2021 we held a launch of the new City of Mandurah RYDE auto vehicle. This year the mentors have completed 127 sessions totalling 191 hrs of driving. RYDE currently has 39 active clients utilising the RYDE program.



Peel Volunteer Resource Centre has built strong relationships and partnerships in the Peel Region and Rockingham and I would like to personally thank them individually:

- Department of Social Services
- City of Mandurah
- Shire of Murray
- Shire of Waroona
- Our 140 Member Organisations
- Youth Services – City of Mandurah
- Department of Communities
- City of Rockingham
- Alcoa Australia
- Volunteering WA
- Inclusion Solutions

I would like to thank PVRC's Board of Management, our volunteers, and our staff for their ongoing support of Peel Volunteer Resource Centre.

A handwritten signature in blue ink, appearing to read 'V. Pollard', located below the thank you message.

Vicki Pollard
Manager



SNAPSHOT OF 2020/2021

Volunteer Interviews



264



133



391

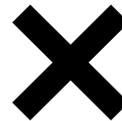


Gender

560



228



0

**TOTAL =
788**

One on one consultations with community groups



131



69



413

Formal training participants

137



Community education & awareness activity

28



One on one follow up consultations with volunteers



567



245



2204

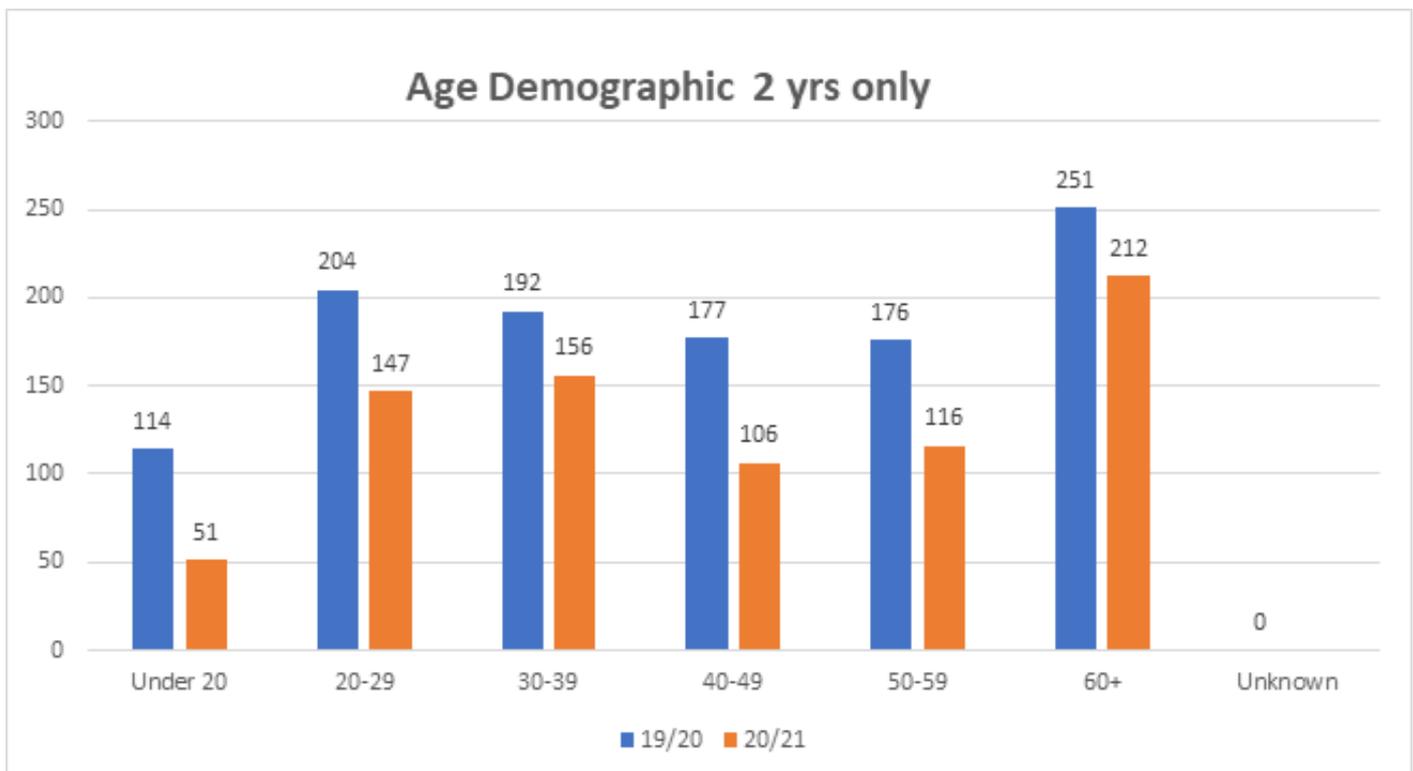
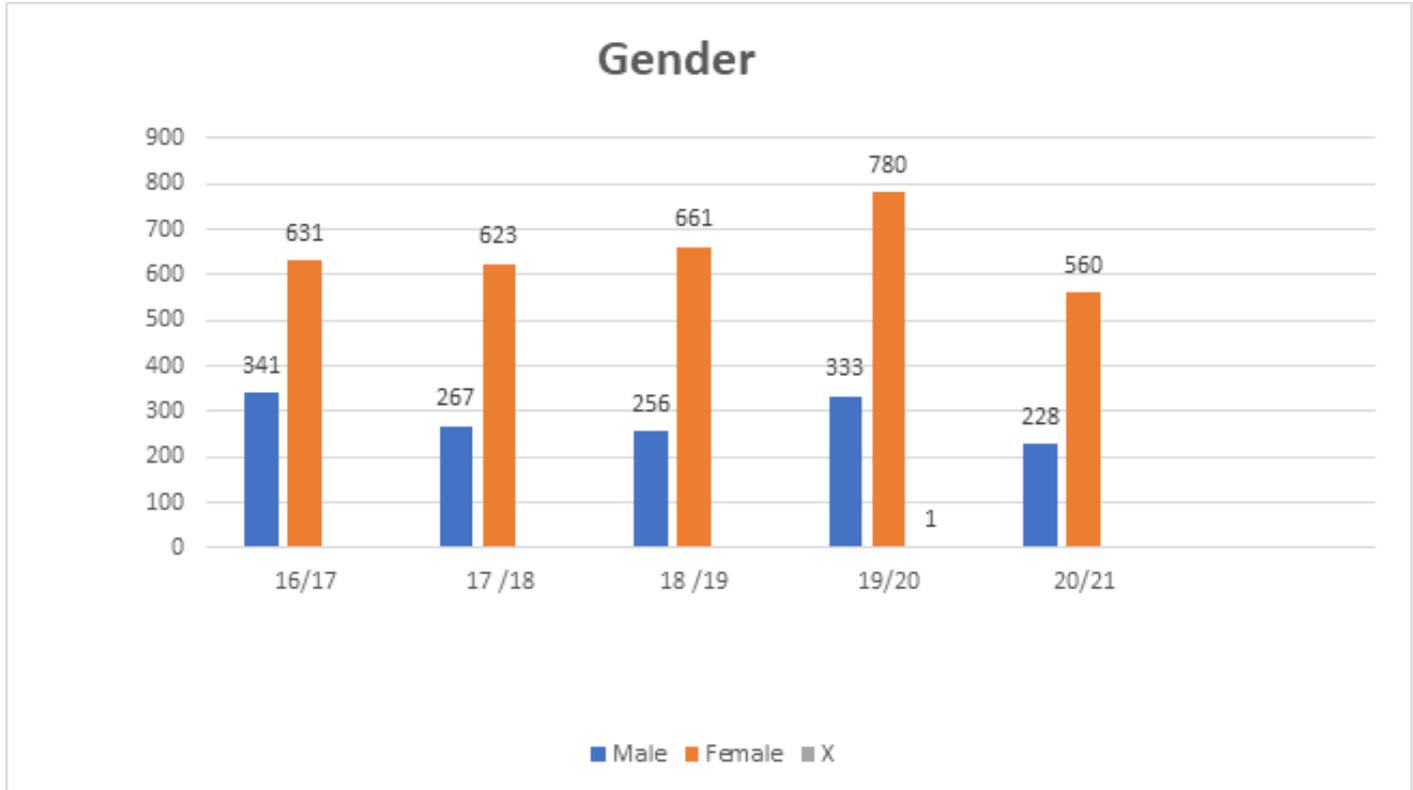


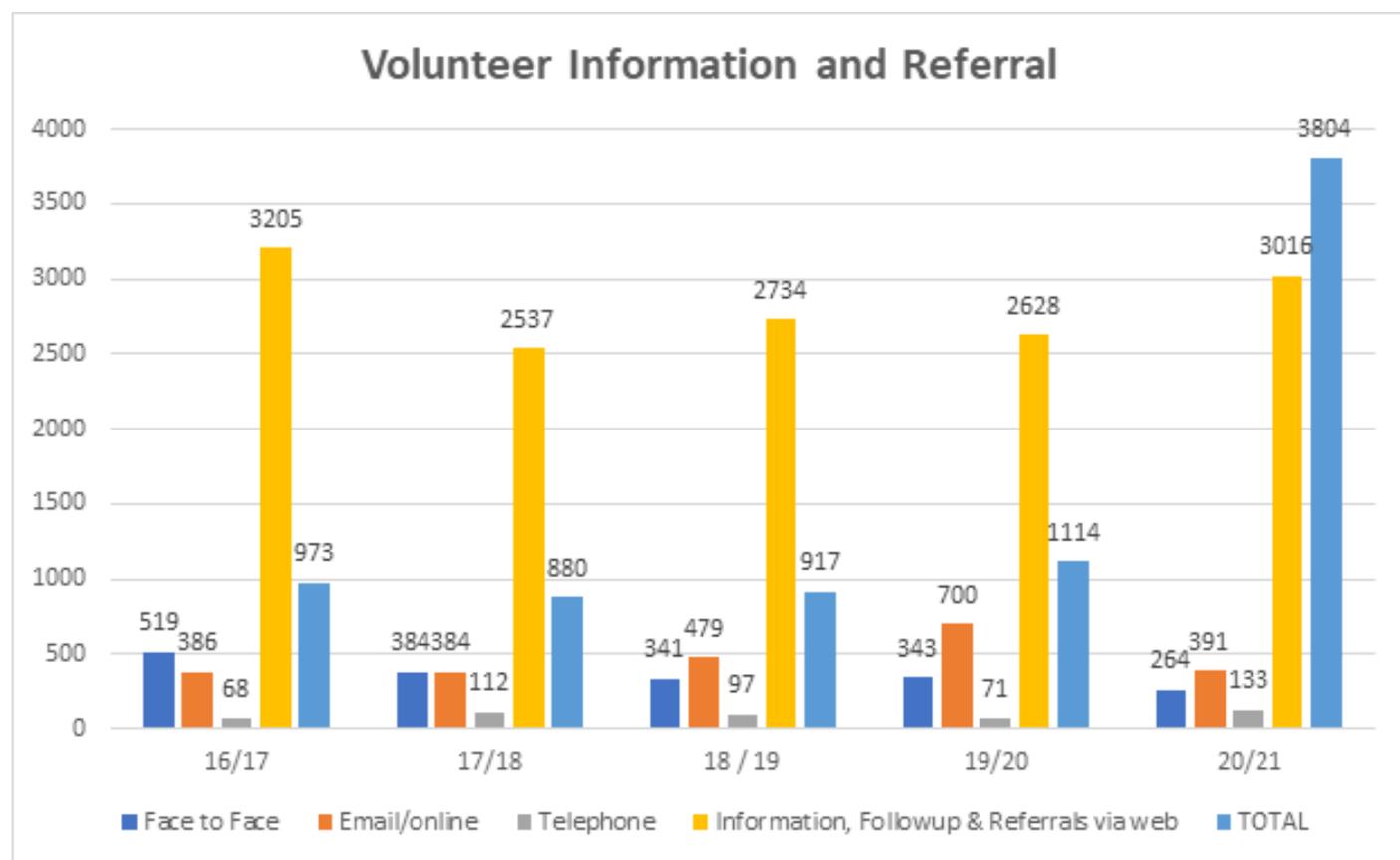
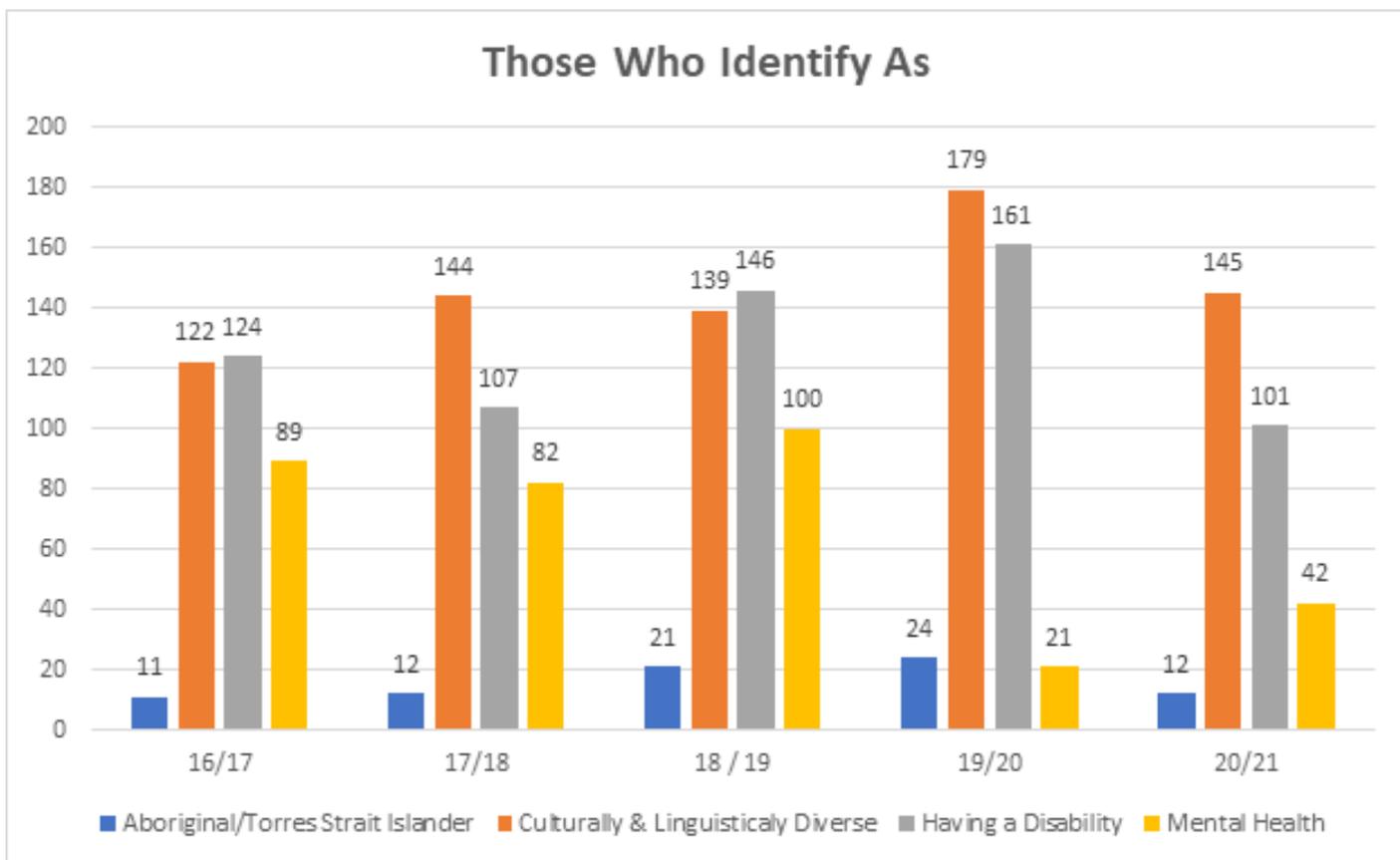
Members

135



STATISTICS







OUR YEAR





Moroney & Associates
BUSINESS ACCOUNTANTS

**INDEPENDENT AUDIT REVIEW
FOR THE MEMBERS
OF
PEEL VOLUNTEER RESOURCE CENTRE INC.**

Scope

I have reviewed the attached financial statements, being a special purpose financial report of Peel Volunteer Resource Centre Inc. for the year ended 30th June 2021. The association's committee are responsible for the financial report and the committee have determined that the accounting policies that are appropriate to meet the needs of members and also the Associations Constitution. I have conducted an independent review of record keeping practices and carried out basic audit procedures on the financials in order to express an opinion on them to the members of the association. No Opinion is expressed as to whether the accounting policies used are appropriate to the needs of the members.

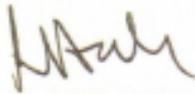
The treasurer's report has been prepared to distribute to members of the association so as to fulfill the reporting requirements under the Associations Incorporations Act. We disclaim any assumption of responsibility for any reliance on this review or on the treasurer's report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

My review has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance whether the treasurer's report is free of material misstatement. The procedure included the evaluation of accounting policies and significant accounting estimates, examination, on a test basis, of evidence supporting the amounts and other disclosures in the treasurer's report. These procedures have been undertaken to form an opinion whether, in all material respects, the inflow & outflows and bank balances are presented fairly in accordance with accounting policies so as to present a view which is consistent with our understanding of the Association's financial position, the results of its operations and its cash flows.

The review opinion expressed in this report has been formed on the above basis.

Audit Opinion

In our opinion, except for the matters raised in the management letter we can conclude that the financial report attached represent the true and fair financial position of Peel Volunteer Resource Centre Inc. as at 30th June 2021 and the results of its operations and its cash flows for the year then ended.



Lance Hall

Dated this 24th day of August 2021

Balance Sheet

As of June 2021

Assets		
Current Assets		
Cash On Hand		
General Account Bendigo Bank	\$46,695.16	
Liabilities Account Bendigo Bank	\$67,364.85	
Cash Operating Account	\$1,000.02	
Total Cash On Hand		\$115,060.03
Pledges Receivable		\$2,967.00
Investments		
Bond paid to MLH	\$583.00	
Total Investments		\$583.00
Inventory		\$1,895.36
Total Current Assets		\$120,505.39
Other Assets		
Assets		\$31,646.26
Total Other Assets		\$31,646.26
Property & Equipment		
Motor Vehicles		
Motor Vehicles Financed	\$20,909.09	
Motor Vehicle	\$496.25	
Total Motor Vehicles		\$21,405.34
Furniture & Fixtures		
Furniture & Fixtures at Cost	\$226.36	
Total Furniture & Fixtures		\$226.36
Total Property & Equipment		\$21,631.70
Total Assets		\$173,783.35
Liabilities		
Current Liabilities		
GST Liabilities		
GST Collected	\$19,369.50	
Rounding, various adjustments	-\$0.53	
GST Paid	-\$19,050.49	
Total GST Liabilities		\$318.48
Payroll Liabilities		
PAYG Payroll Liability	\$21,716.65	
Super Payroll Liability	-\$33.91	
Total Payroll Liabilities		\$21,682.74
Liabilities		
Staff Provisions		\$33,600.00
Asset Replacement Funds		\$1,800.00
Future Services & Programs		\$28,537.14
Future Motor Vehicle Expenses		\$2,700.00
Local Friends		\$956.01
R U OK Day		\$169.86
Total Current Liabilities		\$89,765.13
Long-Term Liabilities		
Toyota Finance MV Loan	\$2,463.73	
Total Long-Term Liabilities		\$2,463.73
Total Liabilities		\$92,228.86

This report includes Year-End Adjustments.

Added
24/8/21
NA

Balance Sheet

As of June 2021

ABN: 13 382 113 021

Email: manager@peelvolunteer.org.au

<hr/>	
Net Assets	\$81,554.49
<hr/>	
Equity	
Revaluation of Assets	\$31,646.26
Retained Earnings	\$31,798.59
Current Year Surplus/Deficit	\$18,109.64
<hr/>	
Total Equity	\$81,554.49
<hr/>	

Audited
24/8/21
LNA

Profit & Loss Statement

July 2020 To June 2021

ABN: 13 382 113 021

Email: manager@peelvolunteer.org.au

Income		
City of Mandurah		\$8,500.00
City of Rockingham		\$58,361.36
Dept of Communities		\$66,133.31
Fee for Service		\$1,843.35
Special Events		\$8,009.10
DSS Funding		\$105,301.00
Workshops		\$3,775.00
Total Income		\$251,923.12
Total Cost of Sales		
		\$0.00
Gross Profit		\$251,923.12
Expenses		
Advertising		\$1,241.08
Asset Replacement		\$3,569.00
Bank Fees		\$195.72
Board Expenses		\$101.10
RYDE		\$472.72
Computer & Internet		\$2,737.15
Consumables/Petty Cash		\$363.84
Dues & Subscriptions		\$3,945.04
Furniture & Equipment		\$140.70
Insurance		\$3,438.92
Legal & Accounting		\$525.00
Misc		\$747.28
Photocopying/Printing		\$2,512.23
Rent		\$12,628.79
Special Event Costs		\$4,998.91
Staff Training & Expenses		\$1,700.09
Stationary		\$449.07
Telephone		\$2,168.04
Volunteer Training & Expenses		\$955.81
Workshop Costs		\$4,462.01
Employment Expenses		
Long Service Leave Provision	\$2,000.00	
Leave Loading	\$4,411.77	
Wages & Salaries	\$173,853.55	
Workers' Compensation	\$1,917.09	
Superannuation	\$17,160.40	
Consultants	\$715.00	
Total Employment Expenses		\$200,057.81
Vehicle Expenses		
Insurance	\$833.89	
Misc.MV	\$0.40	
Travel, Mileage & Parking	\$281.42	
Fuel	\$1,178.10	
Car payments	\$1,207.09	
Monthly Serv/Veh Disposal Fees	\$365.00	
Total Vehicle Expenses		\$3,953.98
Total Expenses		\$251,364.29
Operating Profit		\$558.83

This report includes Year-End Adjustments.

Adjusted
24/8/21
AM

Profit & Loss Statement

July 2020 To June 2021

ABN: 13 382 113 021

Email: manager@peelvolunteer.org.au

Other Income		
Interest Income	\$80.45	
Grants other	\$20,841.00	
COVID 19 ATO	\$15,117.00	
Total Other Income		\$36,038.45
Other Expenses		
Grant Expenditure	\$18,487.64	
Total Other Expenses		\$18,487.64
Net Profit/(Loss)		\$18,109.64

Audited
24/8/21
AA



Contact Details

Address: Suite 12, Lotteries House
7 Anzac Place
Mandurah WA 6210

Telephone: (08) 9581 1187

Email: manager@peelvolunteer.org.au

Funded by:



Australian Government
Department of Social Services



Government of Western Australia
Department of Communities

Supported by:

